

# Heather Pon-Barry

## Curriculum vitae

Mount Holyoke College  
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### EDUCATION

<b>Harvard University</b> , Cambridge, MA	
Ph.D. in Computer Science	2013
M.S. in Computer Science	2009
<b>Stanford University</b> , Stanford, CA	
M.S. in Symbolic Systems	2004
B.S. in Symbolic Systems	2003

### ACADEMIC POSITIONS

<b>Mount Holyoke College</b> , South Hadley, MA	2014–present
Clare Boothe Luce Assistant Professor of Computer Science	
<b>Arizona State University</b> , Tempe, AZ	2013–2014
Assistant Professor of Computer Science	

### OTHER PROFESSIONAL APPOINTMENTS

<b>University of Massachusetts</b> , Amherst, MA	2015–present
College of Information and Computer Sciences	
Adjunct Assistant Professor	
<b>Bosch Research and Technology Center</b> , Palo Alto, CA	2004–2006
Research Associate, “Driving your car with conversational language”	
<b>Center for the Study of Language and Information</b> , Stanford University, Stanford, CA	2001–2004
Research Assistant, “Natural Language Interaction with Intelligent Tutoring Systems”	

### REFEREED JOURNAL ARTICLES

**Heather Pon-Barry**, Becky Wai-Ling Packard, and Audrey St. John. Expanding Capacity and Promoting Inclusion in Introductory Computer Science: A Focus on Near-Peer Mentor Preparation and Code Review. *Computer Science Education*, 27(1): 54–77, 2017.

Stephanie A. Borrie, Nichola Lubold, and **Heather Pon-Barry**. Disordered Speech Disrupts Conversational Entrainment: A Study of Acoustic-Prosodic Entrainment and Communicative Success in Populations with Communication Challenges. *Frontiers in Psychology*, 6, 2015.

**Heather Pon-Barry** and Stuart M. Shieber. Recognizing Uncertainty in Speech. *EURASIP Journal on Advances in Signal Processing*, vol. 2011, Article ID 251753, 2011.

Sebastian Varges, Fuliang Weng, and **Heather Pon-Barry**. Interactive Question Answering and Constraint Relaxation in Spoken Dialogue Systems. *Natural Language Engineering*, 15(1): 9–30, 2009.

**Heather Pon-Barry**, Karl Schultz, Elizabeth Owen Bratt, Brady Clark, and Stanley Peters. Responding to Student Uncertainty in Spoken Tutorial Dialogue Systems. *International Journal of Artificial Intelligence in Education*, 16(2): 171–194, 2006.

**Heather Pon-Barry**, Karl Schultz, Brady Clark, Elizabeth Owen Bratt, Stanley Peters, and David Haley. Contextualizing Reflective Dialogue in a Spoken Conversational Tutor. *Journal of Educational Technology & Society*, 8(4): 42–51, 2005.

## REFEREED MAGAZINE ARTICLES

**Heather Pon-Barry**, Audrey St. John, Becky Wai-Ling Packard, and Chris Stephenson. Addressing the CS Capacity Challenge by Improving Undergraduate Peer Mentoring. To appear in *ACM Inroads*.

## REFEREED BOOK CHAPTERS

Brady Clark, Oliver Lemon, Alexander Gruenstein, Elizabeth Owen Bratt, John Fry, Stanley Peters, **Heather Pon-Barry**, Karl Schultz, Zack Thomsen-Gray, and Pucktada Treeratpituk. A General Purpose Architecture for Intelligent Tutoring Systems. In *Natural, Intelligent and Effective Interaction in Multimodal Dialogue Systems*. Dordrecht: Kluwer, 2005.

## REFEREED CONFERENCE AND WORKSHOP ARTICLES

Nichola Lubold, Erin Walker, and **Heather Pon-Barry**. Effects of Voice-Adaptation and Social Dialogue on Perceptions of a Robotic Learning Companion. In Proceedings of Human-Robot Interaction, Christchurch, New Zealand, March 2016.

Nichola Lubold, **Heather Pon-Barry**, and Erin Walker. Naturalness and Rapport in a Pitch Adaptive Learning Companion. In Proceedings of the IEEE Automatic Speech Recognition and Understanding Workshop, Scottsdale, Arizona, December 2015.

Nichola Lubold, Erin Walker, and **Heather Pon-Barry**. Relating Entrainment, Grounding, and Topic of Discussion in Collaborative Learning Dialogues. In Proceedings of Computer Supported Collaborative Learning, Gothenburg, Sweden, June 2015.

Nichola Lubold and **Heather Pon-Barry**. A Comparison of Acoustic-Prosodic Entrainment in Face-to-face and Remote Collaborative Learning Dialogues. In Proceedings of the IEEE Spoken Language Technology Workshop, South Lake Tahoe, Nevada, December 2014. **Best Poster Presentation Award**.

Nichola Lubold and **Heather Pon-Barry**. Acoustic-Prosodic Entrainment and Rapport in Collaborative Learning Dialogues. In Proceedings of the ICMI Workshop on Multimodal Learning Analytics, Istanbul, Turkey, November 2014.

Lydia Manikonda, **Heather Pon-Barry**, Subbarao Kambhampati, Eric Heckler, and David McDonald. Discourse Analysis of User Forums in an Online Weight Loss Application. In Proceedings of the ACL Joint Workshop on Social Dynamics and Personal Attributes, Baltimore, Maryland, 2014.

Fred Morstatter, Nichola Lubold, **Heather Pon-Barry**, Jurgen Pfeffer, and Huan Liu. Finding Eyewitness Tweets During Crises. In Proceedings of the ACL Workshop on Language Technology and Computational Social Science, Baltimore, Maryland, 2014.

**Heather Pon-Barry**, Stuart Shieber, and Nicholas Longenbaugh. Eliciting and Annotating Uncertainty in Spoken Language. In Proceedings of Language Resources and Evaluation Conference, Reykjavik, Iceland, 2014.

**Heather Pon-Barry**. Using Ambiguous Handwritten Digits to Induce Uncertainty. In Proceedings of 5th International Workshop on Emotion, Social Signals, Sentiment, and Linked Open Data, Reykjavik, Iceland, 2014.

**Heather Pon-Barry** and Arun Reddy Nelakurthi. Challenges for Robust Prosody-based Affect Recognition. In Proceedings of Speech Prosody, Dublin, Ireland, 2014.

**Heather Pon-Barry** and Stuart Shieber. Assessing Self-awareness and Transparency when Classifying a Speaker's Level of Certainty. In Proceedings of Speech Prosody 2010, Fifth International Conference, Chicago, Illinois, 2010.

**Heather Pon-Barry** and Stuart Shieber. Identifying Uncertain Words within an Utterance via Prosodic Features. In Proceedings of INTERSPEECH '09, pp. 1579–1582, Brighton, UK, 2009.

**Heather Pon-Barry** and Stuart Shieber. The Importance of Sub-utterance Prosody in Predicting Level of Certainty. In Proceedings of HLT-NAACL '09, pp. 105–108, Boulder, Colorado, 2009.

**Heather Pon-Barry**. Prosodic Manifestations of Confidence and Uncertainty in Spoken Language. In Proceedings of INTERSPEECH '08, pp. 74–77, Brisbane, Australia, 2008.

**Heather Pon-Barry**, Fuliang Weng, and Sebastian Vargas. Evaluation of Content Presentation Strategies for an In-car Spoken Dialogue System. In Proceedings of INTERSPEECH '06, pp. 1930–1933, Pittsburgh, Pennsylvania, 2006.

Fuliang Weng, Sebastian Varges, Badri Raghunathan, Florin Ratiu, **Heather Pon-Barry**, Brian Lathrop, et al. CHAT: A Conversational Helper for Automotive Tasks. In Proceedings of INTERSPEECH '06, pp. 1061–1064, Pittsburgh, Pennsylvania, 2006.

Sebastian Varges, Fuliang Weng, and **Heather Pon-Barry**. Interactive Question Answering and Constraint Relaxation in Spoken Dialogue Systems. In Proceedings of the 7th SIGdial Workshop on Discourse and Dialogue, pp. 28–35, Sydney, Australia, 2006.

Stanley Peters, Elizabeth Owen Bratt, Brady Clark, **Heather Pon-Barry**, Karl Schultz. Intelligent Systems for Training Damage Control Assistants. In Proceedings of the Interservice/Industry Training, Simulation & Education Conference (ITSEC '04), Orlando, Florida, 2004.

**Heather Pon-Barry**, Brady Clark, Karl Schultz, Elizabeth Owen Bratt, and Stanley Peters. Advantages of Spoken Language in Dialogue-based Tutoring Systems. In Proceedings of the 7th International Conference on Intelligent Tutoring Systems (ITS '04), pp. 390–400, Maceió, Brazil, 2004. **Best of ITS 2004** (given to the top 5 papers).

**Heather Pon-Barry**, Brady Clark, Elizabeth Owen Bratt, Karl Schultz, and Stanley Peters. Evaluating the Effectiveness of SCoT: a Spoken Conversational Tutor. In Proceedings of the ITS 2004 Workshop on Dialog-based Intelligent Tutoring Systems, pp. 23–32, Maceió, Brazil, 2004.

**Heather Pon-Barry**, Brady Clark, Karl Schultz, Elizabeth Owen Bratt, and Stanley Peters. Contextualizing Learning in a Reflective Conversational Tutor. In Proceedings of the 4th IEEE International Conference on Advanced Learning Technologies (ICALT '04), pp. 236–240, Joensuu, Finland, 2004.

Karl Schultz, Brady Clark, **Heather Pon-Barry**, Elizabeth Owen Bratt, and Stanley Peters. SCoT: A Spoken Conversational Tutor. In Proceedings of the 19th National Conference on Artificial Intelligence (AAAI '04), San Jose, California, 2004.

Karl Schultz, Elizabeth Owen Bratt, Brady Clark, Stanley Peters, **Heather Pon-Barry**, and Pucktada Treeratpituk. A Scalable, Reusable Spoken Conversational Tutor: SCoT. In Proceedings of the AIED 2003 Workshop on Tutorial Dialogue Systems: With a View Towards the Classroom, pp. 367–377, Sydney, Australia, 2003.

Brady Clark, Elizabeth Owen Bratt, Oliver Lemon, Stanley Peters, **Heather Pon-Barry**, Zack Thomsen-Gray, and Pucktada Treeratpituk. A General Purpose Architecture for Intelligent Tutoring Systems. In Proceedings of the International CLASS Workshop on Natural, Intelligent and Effective Interaction in Multimodal Dialogue Systems, Copenhagen, Denmark, 2002.

Elizabeth Owen Bratt, Brady Clark, Zack Thomsen-Gray, Stanley Peters, Pucktada Treeratpituk, **Heather Pon-Barry**, Karl Schultz, David C. Wilkins, and David Fried. Model-Based Reasoning for Tutorial Dialogue in Shipboard Damage Control. In Proceedings of the ITS 2002 Workshop on Model Based Systems and Qualitative Reasoning for Intelligent Tutoring Systems, pp. 63–69, San Sebastian, Spain, 2002.

Brady Clark, John Fry, Matt Ginzton, Stanley Peters, **Heather Pon-Barry**, and Zack Thomsen-Gray. A Multimodal Intelligent Tutoring System for Shipboard Damage Control. In Proceedings of the International Workshop on Information Presentation and Multimodal Dialogue, pp. 121–125, Verona, Italy, 2001.

John Fry, Matt Ginzton, Stanley Peters, Brady Clark, and **Heather Pon-Barry**. Automated Tutoring Dialogues for Training in Shipboard Damage Control. In Proceedings of the 2nd SIGDIAL Workshop on Discourse and Dialogue, Aalborg, Denmark, 2001.

## REFEREED CONFERENCE ABSTRACTS

Jeffrey Forbes, David Malan, Heather Pon-Barry, Stuart Reges, and Mehran Sahami. Scaling Introductory Courses Using Undergraduate Teaching Assistants. In Proceedings of the Special Interest Group on Computer Science Education (SIGCSE) Technical Symposium, Seattle, Washington, March 2017.

Heather Pon-Barry, Audrey St. John, Becky Wai-Ling Packard, and Barbara Rotundo. Megas and Gigas Educate (MaGE): A Curricular Peer Mentoring Program. In Proceedings of the Special Interest Group on Computer Science Education (SIGCSE) Technical Symposium, Memphis, Tennessee, March 2016.

Lisa Kaczmarczyk, Alvaro Monge, Jeff Offutt, Heather Pon-Barry, and Suzanne Westbrook. You Should (And Can) Keep Diversity in Sharp Focus During the Enrollment Surge. In Proceedings of Research on Equity and Sustained Participation in Engineering, Computing, and Technology (RESPECT), Charlotte, North Carolina, August 2015.

## THESES

**Heather Pon-Barry.** Inferring Speaker Affect in Spoken Natural Language Communication. Ph.D. Thesis, School of Engineering and Applied Sciences, Harvard University, 2013.

**Heather Pon-Barry.** In Search of Bloom's Missing Sigma: Adding the Conversational Intelligence of Human Tutors to an Intelligent Tutoring System. Unpublished M.S. Thesis, Symbolic Systems Program, Stanford University, 2004.

## AWARDS AND HONORS

Understanding the Influence of a Teachable Robot on STEM Skills and Attitudes, National Science Foundation, National Robotics Initiative, IIS-1637947, Principal Investigator, 2016-2018, \$71,169.

MaGE (Megas and Gigas Educate): Growing Computer Science Capacity at Mount Holyoke College, Google Computer Science Capacity Award, Principal Investigator, with Audrey St. John (co-PI), Becky Packard (co-PI), 2015-2018, \$449,054.

Supplement: Shared MaGE Training Materials for Technical Peer Mentors, 2016, \$26,500.

Computer Science Engagement Award, Google Education and University Relations Fund of Tides Foundation, 2015, \$5,000.

Best Poster Presentation Award, IEEE Spoken Language Technology Workshop, 2014

FWA Outstanding Faculty Mentor Award Nominee, Arizona State University, 2014

Commencement Marshal, Harvard University, Graduate School of Arts and Science, 2013

Siebel Scholar, Class of 2013 (Awarded annually for academic excellence and demonstrated leadership to 85 top students from the world's leading graduate schools)

Grace Hopper Celebration of Women in Computing Scholarship, 2011

National Science Foundation Graduate Research Fellowship, 2007

National Defense Science and Engineering Graduate Fellowship, 2007

Linguistic Society of America Institute Fellowship, 2007

## INVITED TALKS

"Spoken Language in Human-Robot Interaction / MaGE Program", CSWomen, University of Massachusetts Amherst, April 2017

"Why doesn't Siri understand me?", public lecture at SciTech Cafe, Northampton, MA, June 2016

"Spoken Language in Human-Robot Interaction / MaGE Program", Computer Science Colloquium, Williams College, February 2016

"Sensing Speaker Affect in Conversational Dialogue", Computer Science Seminar, Smith College, March 2015

"Detecting Uncertainty in Spoken Language", Cognitive Science Colloquium, University of Colorado, March 2014

"Detecting Uncertainty in Spoken Language", Computer Science Seminar, University of Texas El Paso, Feb 2014

## CONFERENCE ACTIVITY

Speaker, "Wrestling With Retention in the Face of Increasing CS Enrollments", NCWIT Summit 2017

Panel participant, "Scaling Introductory Courses Using Undergraduate Teaching Assistants", SIGCSE 2017

Panel participant, "New Tools and Solutions to Address the CS Capacity Crunch", SIGCSE 2017

Panel participant, "Surfacing Solutions to the Capacity Crunch", SIGCSE 2016

Panel participant, "You Should (And Can) Keep Diversity in Sharp Focus During the Enrollment Surge", RESPECT 2015

## CAMPUS TALKS

Faculty Friday, Mount Holyoke College, October 2015

## TEACHING

### Mount Holyoke College

Natural Language Processing Spring 2017, Spring 2015  
Peer Mentor Training for MaGE (Megas and Gigas Educate) Spring 2017, Fall 2016, Fall 2015  
Advanced Object-Oriented Programming Fall 2016, Spring 2016, Fall 2015, Spring 2015, Fall 2014  
Artificial Intelligence Fall 2014

### Arizona State University

Introduction to Natural Language Processing Fall 2013  
Topics in Spoken Language Processing Spring 2013

## SERVICE

### Advisory Boards

Academic Advisory Board, Data Science Development Program, MassMutual, 2015–present  
Online Education Advisory Council, Google, 2015–2016

### Committees and Reviewing

Program Committee Member: Speech Prosody 2016, 2014; AAAI 2015 (Conference on Artificial Intelligence)  
Reviewer: ACL 2017 (Association for Computational Linguistics), EMNLP 2017, 2015 (Empirical Methods in Natural Language Processing), ICMI 2017 (International Conference on Multimodal Interaction), CHI 2013 (Conference on Human Factors in Computing Systems); NAACL HLT 2013 (Conference of the North American Chapter of the Association for Computational Linguistics: Human Language Technologies); Workshop on Innovative Use of NLP for Building Educational Applications 2013, 2014, 2015  
Panelist, National Science Foundation, 2017, 2015, 2014  
Reviewer, Anita Borg Institute, 2014  
Faculty Track Committee, Grace Hopper Celebration of Women in Computing, 2015

### Mount Holyoke College

Data Science Steering Committee, Mount Holyoke College, 2014–2016  
Faculty Advisor, CS Society Megas and Gigas, Mount Holyoke College, 2014–2016

### Other

Co-director, Mentoring Program, Harvard Graduate Women in Science and Engineering, Harvard University, 2010–2012  
Board member, Harvard Graduate Women in Science and Engineering, Harvard University, 2008–2012  
Steering committee member, Mind, Brain, and Behavior Graduate Student Society, Harvard University, 2008–2010  
Advising Fellow, Symbolic Systems Program, Stanford University, 2002–2003

## COMMUNITY INVOLVEMENT

Speaker, Girls in Tech Conference, Mount Holyoke College, 2017  
Grand Awards Judge, Intel International Science and Engineering Fair, 2013  
Computer Science Education Week presentation on speech and language technologies, Xavier College Preparatory, Phoenix, AZ, 2013

## PATENTS

Fuliang Weng and Heather Pon-Barry. Method and apparatus for organizing and optimizing content in dialog systems. European Patent number 1,772,854, September 2008

## **PROFESSIONAL MEMBERSHIPS**

Association for the Advancement of Artificial Intelligence (AAAI)

Association for Computational Linguistics (ACL)

Association for Computing Machinery (ACM)

International Speech Communication Association (ISCA)